

Sea-Tac Airport On-Demand Taxi/Flat-Rate For-Hire  
New System Outreach Session  
August 29, 2019

# Presentation Outline

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- Commission Motion from 5/28/19
- Owner/Driver Requirements
- Presentations
  - Account portal setup
  - Account validation and payment processing
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- Next Steps and Schedule
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# Purpose

New On-Demand system starting October 1, 2019

- **Port of Seattle needs all contact information for current owners and drivers**
  - **Send to: [taxipilot@portseattle.org](mailto:taxipilot@portseattle.org)**
  - **Sign up today at this meeting**
- Educate owners/drivers about new system

# Events Leading to Today

- Eastside For Hire contract began October 1, 2016
- Stakeholder outreach sessions held in October 2018 and February 2019
- Feedback shaped recommendation to Commission on May 28, 2019
- Commission passed a motion outlining the new on-demand system

Past events

# Commission Motion from 5/28/19

[Motion Link \(PDF\)](#)

- (1) Vehicle owners currently offering on-demand taxi and flat-rate for-hire services will be retained during the pilot program through September 30, 2021.
- (2) The number of wheelchair-accessible vehicles shall be increased from 18 to 23. Additional wheelchair-vehicle operators will be chosen by lottery. The total number of vehicles will be limited to no more than 410.
- (3) Permits for every medallion will be issued by the Port of Seattle and will not be transferable. Prior to issuance of permits, the Port will obtain, maintain, and update complete vehicle ownership information on every vehicle.

# Commission Motion from 5/28/19 [Motion Link \(PDF\)](#)

(4) Owners may associate with any dispatch company.

(5) The port will collect an all-inclusive, per-trip fee of \$6/trip.

(6) The port will contract separately for curb management services, which includes passenger loading assistance, holding lot and queue management, equal access to rotation of shifts among on-demand operators as outlined in current operating procedures, and oversight of adherence to vehicle and operating rules and requirements by owners/drivers.

# Commission Motion from 5/28/19 - cont. [Motion Link \(PDF\)](#)

(10) There shall be quarterly outreach to owners and drivers for feedback and input on the pilot program.

(14) The commission directs the Port of Seattle Executive Director to engage with the on-demand taxi/flat-rate for-hire owner and operator community at Seattle-Tacoma International Airport to develop an agreement or memorandum of understanding that will recognize a voluntary organization with at least five years of experience as a not-for-profit organization operating in the state of Washington, that has an established process for worker involvement in decision making, and that can demonstrate support of at least 60 percent of operators included in the pilot project.

(15) The voluntary organization and the port, along with other interested drivers and owners, will explore the development of a process, available to all drivers and owners, for input on the pilot program on items such as performance of the permit relationship between the port, its curbside manager, and the owner/driver community, including scheduling, compliance, dispute resolution, and other issues related to management of the system.

# Owner/Driver Requirements

Owners	Drivers
<ul style="list-style-type: none"><li>• Get all contact info to the Port</li><li>• Both owner and driver info</li><li>• Stay in contact with the Port</li></ul>	<ul style="list-style-type: none"><li>• Get all contact info to the Port</li><li>• Stay in contact with the Port</li></ul>
<ul style="list-style-type: none"><li>• Sign an operating agreement with the Port (available today)</li></ul>	<ul style="list-style-type: none"><li>• Enter into separate agreement with owner</li><li>• Follow all agreement requirements</li></ul>
<ul style="list-style-type: none"><li>• Associate with a valid dispatch company and stay in compliance at all times</li></ul>	<ul style="list-style-type: none"><li>• Setup online account with valid payment type (Visa, MasterCard, American Express)</li></ul>
<ul style="list-style-type: none"><li>• Setup online account with valid payment type (Visa, MasterCard, American Express)</li></ul>	<ul style="list-style-type: none"><li>• Follow all Port rules and regulations (part of operating agreement)</li></ul>
<ul style="list-style-type: none"><li>• Insurance requirements will consist of:<ul style="list-style-type: none"><li>• Coverage limits will be consistent with current City of Seattle and King County requirements</li><li>• Current “floating” umbrella endorsement will not be required</li></ul></li></ul>	



# Presentations

- Owner/Driver account portal setup
- Account validation and payment processing
- Agreement overview

Additional information

# Next Steps

## August 2019:

- Get all contact information (owners and drivers) to the Port
  - Send to: [taxipilot@portseattle.org](mailto:taxipilot@portseattle.org)
- Operating Agreement signing
- Obtain valid payment card (Visa, MasterCard, American Express)

## September 2019:

- Additional outreach session planned for September 11
- Operating Agreement signing (deadline for signing is Friday, September 13)
- Setup online account with valid payment
- Ensure valid affiliation with dispatch company
- Ensure insurance coverage starting 10/1/19

## October 1, 2019: Transition to new on-demand system

Steps to transition in late 2019

# Key Takeaways!

- ✓ Provide email info to Port

[taxipilot@portseattle.org](mailto:taxipilot@portseattle.org)

- ✓ September 11 follow-up session

- ✓ Check website for info:

<https://www.portseattle.org/page/flat-rate-taxi-pilot-program#>

Takeaways

Questions?